

Correigendum - 1

RFP for Renewal of Existing Mail Messaging Solution - AMC/ATS of Hardware(s) & Software(s) / Hardware(s) augmentation / On Site Support. Tender Reference No. CO:DIT:PUR:2022-23:367 dated 26.09.2022

SR	Page #	Point / Section #	Query	Banks Response (Bidder Should not fill in this column)
1	6	MSME - In accordance with Government of India guidelines, Micro and Small Enterprises are eligible to get tender documents free of cost and also exempted from payment of earnest money deposit upon submission of valid MSME certificate copy	Please confirm whether Medium Enterprise also can get exemption for EMD with valid MSME certificate.	No Change. As per government Guidelines Micro and Small enterprises are eligible for exemption from payment of EMD on submission of valid certificates.
2	11	Payment Terms -Schedule 2 - Hardware AMC	AMC payment terms - Kindly change this to Yearly in advance	NO CHANGE
3	12	Schedule 3a - New Hardware Payment	Kindly change this to 80% and 20%	NO CHANGE
	12	Schedule 4C - ATS/AMC of Mail Gateway	We request you to change the payment terms to upfront 5 years if not possible then price will be based on dollar price on respective renewal year	NO CHANGE
4	13	Penalty clause	Old devices - Kindly change this to Minimum Rs. 2000 to maximum 10000 per day	NO CHANGE
5	43	Annexure 1A	Kindly add the VoltMX line in the BOM	VoltMX requirement stands removed
6	44	Annexure 1A / Purchase of new Hardware for Primary and Secondary Site	Tape Library with 48 slots and 4 drive (2 drives of LTO 8 and 2 drives of current drive), RPS, 1 management port , 1 LAN port , 1 SAN port -- Query The mix of 2 current Drives and 2 new drives wont be feasible. We suggest CBI go in for all 4 new drives of LTO 8	All the 4 drives shall be changed to LTO 8
7	44	Annexure 1A / Purchase of new Hardware for Primary and Secondary Site	SAN Switch 12Port With 16Gb SW SFPs, Query The minimum SAN Switch available is 24 ports with 12 ports active and 12 ports free. Your existing SAN Switch is OEM Brocade, would CBI want to maintain the same or we can quote alternative like MDS to meet the delivery lead time of 12 weeks	Minimum specification is mentioned in the RFP. Bidder may quote the higher or equivalent specification model of any Make.
8	44	SLA	What is the expected SLA for new hardware to be proposed by OEM/ Bidder - Highest level support from the OEM- 6 HR CTR(call to repair) or 4 Mission Critical with CTR or equivalent for 5 years	NO CHANGE

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9	Technical Specification Sheet	Training Section	In consideration of the ongoing service, the dedicated training of user/client/web access is compulsory, or we can provide on the job troubleshoot and assistance in understanding the optimum user/client/web access utilization	NO CHANGE
10	Technical Specification Sheet	FMS Activities - Point No: 24	Can we change the delay to more than 30 minutes for 5 days in a month?	NO CHANGE
11	Technical Specification Sheet	FMS Activities - Point No: 2	Need clarity on the hardening of OS.	Bidder will have to hardened the OS as per minimum baseline security policy of the bank
12	Technical Specification Sheet	Scope of Work - Point No: 31	The travel beyond the deputed location of Navi Mumbai, the 2 engineers would travel only to Narmin Point & Fort locations only?	NO CHANGE
13	RFP Renewal	Page No:11, Point No: 7	The engineer support window is 8AM to 8PM, with 10AM to 6 PM if incase any one of the resource is unavailable?	NO CHANGE
14	BoM	Schedule 3(a)- Sr. No 1	Only one SAN Switch at each side - By design SAN Switch required is two per site to maintain high Availability	Two SAN Switches are required at primary site. Accordingly under Bill of Material, Schedule-3a , Sr. No 1, the quantity will be 2 at Primary Site and under same Schedule 3a , Sr. No 1, the quantity will be 1 at Secondary Site
15	BoM	BOM worksheet	AMC - Brocade 6505 SAN Switch 12Port With 16Gb SW SFPs (For 1st Year) & Fortinet AMC - Brocade AMC till May 2023 and Fortinet AMC till March 2023 so AMC for 1st year may not be required	Bidder understanding is correct, accordingly under BoM schedule 2 Serial Number 1 Bidder is not required to quote AMC for Brocade 6505 SAN Switch. Hence Serial Number 1 stands deleted under Schedule 2 of BoM for Primary and Secondary sites. Similarly Serial Number 2 under Schedule 2 for Primary and Secondary Site, Bidder is not required to quote the AMC for the Fortinet device. Hence Serial Number 2 stands deleted under schedule 2 of BoM for Primary and Secondary sites.

Amk.  x

